

4309Z1 Exhibit A

	2011	2012
Number of face to face sessions in 2011 and 2012	1748	1796
Number of total individuals who received counseling in 2011 and 2012	963	973
Total number of on-site training hours in 2011 and 2012	189	175
Plus Customized, live webinar hours facilitated by BCEAP trainers, technology provided by BCEAP	14	31
Total face to face or on site critical incident support hours in 2011and 2012	33	36
Number of substance abuse evaluations done in 2011 and 2012: Alcohol/drug related cases	20	19